

# Professional Services Recognition Scheme 2023



UNIVERSITY OF  
CAMBRIDGE







**Jenny O'Hare**  
Student Support



**Sophie Gray**  
Office of the School of Clinical Medicine



**Aga Niedzwiecka**  
Judge Business School,  
School of Technology

## Category 1 - Jonathan Nicholls Rising Star Award

In recognition of the late Jonathan Nicholls, the University's Registry from 2007 to 2016, and the support he offered to his Professional Services colleagues whilst at Cambridge, this award is to recognise those who are showing tremendous promise and who are likely to go far in their careers within the University's Professional Services.

**Louise Williams**  
University Library

*"Her impact is extraordinary for someone in such a junior role. Everyone I speak to in the Library wants Louise to join their project."*

**Jenny O'Hare**  
Student Support

*"Jenny has made a very significant contribution to the reputation of the Unified Administrative Service across the Colleges. She demonstrates exactly the skills, attitude and character which future leaders of the University should be showing."*

**Rhys Morgan**  
Cambridge Research Office

*"I would judge Rhys to be the most outstanding individual I have been fortunate enough to line manage."*

**Sophie Gray**  
Office of the School of Clinical Medicine

*"Sophie is an amazing asset to the University and has the capability and drive to have an amazing career here."*

**Aga Niedzwiecka**  
Judge Business School, School of Technology

*"Whether it's a bad day or a challenging situation, Aga's positivity and support uplift the team."*





**Amie Baker**  
Department of Genetics,  
School of the Biological Sciences



**Gregory Strachan**  
Office of the School of the Physical Sciences



**Financial Assistance Team**  
Student Admissions and Access,  
Education Services



**Governance and Ethics Administrators**  
Department of Public Health and Primary Care

## Category 2

### Innovating and improving

#### **Amie Baker**

Department of Genetics, School of the Biological Sciences

*"Amie has very quickly become an absolutely invaluable member of the Facilities Team. She is innovative and ideas-driven, hard-working and a pleasure to work with."*

#### **Gregory Strachan**

Office of the School of the Physical Sciences

*"Multiple departments are interested in benefitting from Greg's innovations. His work is transformative for the operational management of shared equipment."*

#### **Rachael Thomas**

University of Cambridge Development and Alumni Relations

*"She took personal leadership and accountability for improving this process and has excelled in her role, achieving outstanding results which have a University-wide impact."*

#### **Alka Srivastava**

University Information Services

*"Her outstanding work deserves acknowledgment and serves as an inspiration to all of us."*

#### **Financial Assistance team**

Academic Division

*"The Financial Assistance team have greatly impressed me with their professional approach to the distribution of the various university funds, making it as fair as possible, and helping many students in difficult situations."*

#### **Cambridge Research Office Contracts Team**

Cambridge Research Office

*"We managed to tackle and resolve a lot of historic issues already (in a very short amount of time) and we do feel like we are back on track and getting things done!"*

#### **Governance and Ethics Administrators**

Department of Public Health and Primary Care, School of Clinical Medicine

*"Anne and Svetlana are always looking for improvements that they can implement and they are a joy to work with."*

#### **IfM Professional Services Team**

Institute for Manufacturing, School of Technology

*"All members of IfM's Professional Services Team deliver regular innovation and improvements because they are always thinking of how they could make things better for others"*





**Kay Naylor**  
Squire Law Library, University Library



**Public Engagement Team - Festival**  
Office of External Affairs and Communications



**THIS Institute fellowship and operations team**  
Department of Public Health and Primary Care, School of Clinical Medicine

## Category 3

### Being kind to colleagues

#### **Vicky Aldred**

Faculty of English, School of Arts and Humanities

*"Time and again, a five-minute chat with Vicky has been enough to make my long list of insurmountable problems seem very manageable indeed."*

#### **Kay Naylor**

Squire Law Library, University Library

*"Kay is a shining example of an employee who not only fulfils her professional role but goes the extra mile to foster a positive and supportive working environment."*

#### **Michaela Hamilton**

Department of Pathology, School of the Biological Sciences

*"She is always polite and courteous to anybody regardless of their "ranking" within the department - she speaks to everybody with the same amount of courtesy."*

#### **Thomas Sweet**

Student Support

*"It is the kind and caring way he goes about all of what he does which makes Thom such a wonderful colleague."*

#### **Chris Patten**

Finance Division

*"He deserves to be recognised for all he has done and continues to do for us and the University."*

#### **Public Engagement Team - Festival**

Office of External Affairs and Communications

*"On a professional level the team's support enabled us to deliver a fantastic festival. On a personal level it made a very hard time a little bit easier. I can never thank them enough for their kindness."*

#### **ebooks@cambridge team**

University Library

*"Their kindness comes on top of their competence in their work, as they respond intuitively to stressed inquirers and go that extra mile to help"*

#### **THIS Institute fellowship and operations team**

Department of Public Health and Primary Care, School of Clinical Medicine

*"The excellence of the Operations and Fellowship team creates a solid foundation that enables the rest of our work to move forward in a positive, collaborative, and effective way."*





**Michael Dunn**  
Finance Division



**HSPS undergraduate team**  
Faculty of Human, Social and Political  
Science, School of the Humanities and  
Social Sciences

## Category 4 Going above and beyond

### **Linda Morgan**

Department of Clinical Neuroscience, School of Clinical Medicine

*"Her calm presence, aptitude and abundant capacity are invaluable, and she is completely relied upon by me and many others both inside and outside of the Department."*

### **Alison Hirst**

Faculty of Law, School of the Humanities and Social Sciences

*"Alison's outstanding work is a crucial factor in the success of our PhD programme. She shows an excellent balance between being helpful, being kind and being fair."*

### **Michael Dunn**

Finance Division

*"Michael has never once shown anything other than immense energy, endless patience and, above all, a wonderfully infectious sense of humour."*

### **Hannah Tigg**

Leverhulme Centre for the Future of Intelligence, School of Arts and Humanities

*"She is the quiet magician working miracles behind the scenes and the kind of exceptional colleague who would provide the shirt off her back for any one of our team."*

### **Bryan Deighton**

University Library

*"Not many curators would have been sufficiently skilled to turn their hands to dealing with puppets rather than paper!"*

### **Undergraduate Admissions**

Cambridge Admissions Office

*"The experience has clearly demonstrated the significance of having an experienced, trusted and knowledgeable central team to support the highly devolved undergraduate admissions process that operates across the collegiate University."*

### **HSPS undergraduate team**

Faculty of Human, Social and Political Science, School of the Humanities and Social Sciences

*"The team showed exceptional resilience and agility under significant time pressure and scrutiny from across the collegiate University."*





**Wendy Stacey**  
University Library



**Sophie Barnett**  
Department of Geography,  
School of the Physical Sciences



**Hélène Fernandes**  
Faculty of Modern and Medieval Languages  
and Linguistics Library, School of Arts and  
Humanities



**Angela Harper**  
Department of Public Health and Primary Care,  
School of Clinical Medicine

## Category 5

### Creating an inclusive community

**Wendy Stacey**  
University Library

*"Wendy absolutely champions the voice of her colleagues. In meetings she sets an excellent and inspiring example of inclusive practice and demonstrates her commitment to establishing psychological safety for those she works with."*

**Sophie Barnett**  
Department of Geography, School of the Physical Sciences

*"Sophie is a force for kindness and inclusiveness in our Department and beyond."*

**Clara East**  
Governance and Compliance Division

*"She is an invaluable asset to the Staff Hardship Scheme itself and to the University as a whole"*

**Hélène Fernandes**  
Faculty of Modern and Medieval Languages and Linguistics Library, School of Arts  
and Humanities

*"For all these years she has been embodying the highest standards of professionalism, team work and management, inspiring and being an example to a generation of librarians."*

**Angela Harper**  
Department of Public Health and Primary Care, School of Clinical Medicine

*"Without Angela and the positivity she brings with her everyday, it would be much harder to continue the challenging task of working with patients and families at the end of life."*

**Annie Carr**  
Institute of Continuing Education

*"From day-one, minute-one of her tenure Annie has demonstrated an absolute commitment to the adult learners who she supports across the Institute of Continuing Education."*

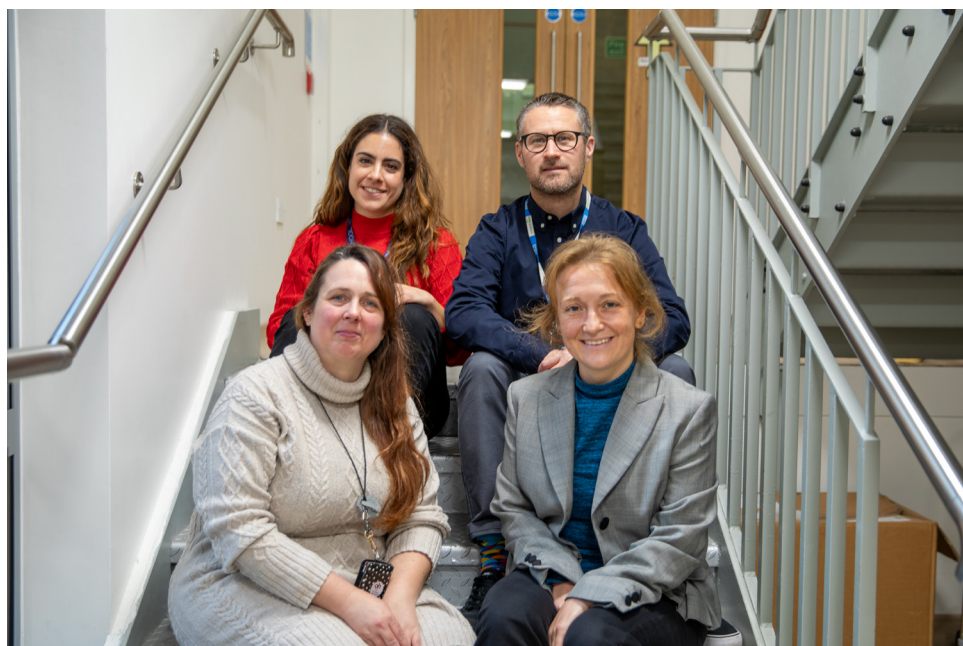




**Harry Robinson-Brown**  
Office of the School of Clinical Medicine,  
School of Clinical Medicine



**The University Counselling Service**  
Other Council Non-School Institutions



**Hyperpolariser Team (Radiology)**  
Department of Radiology,  
School of Clinical Medicine

## Category 6 Working as a team

### **John Nicolson**

Human Resources Division

*"A top technician, with complete commitment"*

### **Harry Robinson-Brown**

Office of the School of Clinical Medicine

*"Harry should be recognised for his patience, expertise and collegiate approach to the training that he provided."*

### **The University Counselling Service**

Other Council Non-School Institutions

*"I am very proud of all that they have achieved in this short amount of time."*

### **SBS Research Themes Team**

Academic Division, School of the Biological Sciences

*"The team's excellent work has resulted in a huge number of tangible positive impacts and improvements to SBS research innovation."*

### **SPO Management Team**

Academic Division

*"They all have busy roles and yet all five go above and beyond as our line managers to ensure we are happy at work."*

### **Hyperpolariser Team (Radiology)**

Department of Radiology, School of Clinical Medicine

*"Their effective teamwork, focus and dedication have led to several successful cancer imaging studies."*





**Jennie Clayton**  
Education Services



**Timothy Kisler Green**  
Centre for Mathematical Sciences,  
School of the Physical Sciences

## Category 7

### Being an unsung hero

#### **Martin Hunt**

University Information Services

*"We are incredibly lucky to have Martin working for the University."*

#### **Judith Robb**

Faculty of History, School of the Humanities and Social Sciences

*"Judith's contribution to the Faculty is outstanding."*

#### **Jennie Clayton**

Education Services

*"Jennie is one of the kindest, most empathetic, professional and friendly people I have had the pleasure to work with."*

#### **Timothy Kisler Green**

Centre for Mathematical Sciences, School of the Physical Sciences

*"Tim always puts the needs of others before his own and as a result is a much admired member of our team."*





**Fiona Craig**  
Department of Pathology,  
School of the Biological Sciences



**Rachel Steward**  
Estates Division -  
Environmental Sustainability



**Bev Housden**  
Finance Division

## Category 8

### Demonstrating excellence in management and leadership

#### **Fiona Craig**

Department of Pathology, School of the Biological Sciences

*"Fiona's passion for making the University a great place to work energises and inspires those around her. She is an exceptional role model as a leader and manager."*

#### **Adam Strange**

Department of Geography, School of the Physical Sciences

*"I have been struck by his consistent professionalism, strategic vision and support for inclusivity and diversity."*

#### **Rachel Steward**

Estates Division - Environmental Sustainability

*"Rachel is a strong role model for how to be a female leader in the workplace. Her willingness to learn as a leader is unparalleled."*

#### **Liam Austin**

University Library

*"One of Liam's most commendable qualities as a leader is his investment in the personal and professional development of his team members"*

#### **Bev Housden**

Finance Division

*"Bev has created a culture of respect and understanding, where everyone feels valued."*



# Cross-University

## **Assistant Library Staff Forum Committee**

Nominated in Working as a Team

*“The team went above and beyond to achieve the vision of an event which was able to draw together library community members from across the Cambridge Libraries.”*

## **Project Management Community of Practice**

Nominated in Creating an inclusive community

*“The Project Management Community of Practice has a huge impact on retaining and developing staff within the University. It has broken down silos and created the opportunity for people to network and collaborate.”*

*With thanks to our photographers Lloyd Mann and Nick Saffell, and Nik Palmer for the design of this booklet.*

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