Professional Services Recognition Scheme 2023
Category 1 - Jonathan Nicholls Rising Star Award

In recognition of the late Jonathan Nicholls, the University’s Registrar from 2007 to 2016, and the support he offered to his Professional Services colleagues whilst at Cambridge, this award is to recognise those who are showing tremendous promise and who are likely to go far in their careers within the University’s Professional Services.

Louise Williams
University Library
“Her impact is extraordinary for someone in such a junior role. Everyone I speak to in the Library wants Louise to join their project.”

Jenny O’Hare
Student Support
“Jenny has made a very significant contribution to the reputation of the Unified Administrative Service across the Colleges. She demonstrates exactly the skills, attitude and character which future leaders of the University should be showing.”

Rhys Morgan
Cambridge Research Office
“I would judge Rhys to be the most outstanding individual I have been fortunate enough to line manage.”

Sophie Gray
Office of the School of Clinical Medicine
“Sophie is an amazing asset to the University and has the capability and drive to have an amazing career here.”

Aga Niedzwiecka
Judge Business School, School of Technology
“Whether it’s a bad day or a challenging situation, Aga’s positivity and support uplift the team.”
Amie Baker  
Department of Genetics, School of the Biological Sciences  
“Amie has very quickly become an absolutely invaluable member of the Facilities Team. She is innovative and ideas-driven, hard-working and a pleasure to work with.”

Gregory Strachan  
Office of the School of the Physical Sciences  
“Multiple departments are interested in benefiting from Greg’s innovations. His work is transformative for the operational management of shared equipment.”

Rachael Thomas  
University of Cambridge Development and Alumni Relations  
“She took personal leadership and accountability for improving this process and has excelled in her role, achieving outstanding results which have a University-wide impact.”

Alka Srivastava  
University Information Services  
“Her outstanding work deserves acknowledgment and serves as an inspiration to all of us.”

Financial Assistance team  
Academic Division  
“The Financial Assistance team have greatly impressed me with their professional approach to the distribution of the various university funds, making it as fair as possible, and helping many students in difficult situations.”

Cambridge Research Office Contracts Team  
Cambridge Research Office  
“We managed to tackle and resolve a lot of historic issues already (in a very short amount of time) and we do feel like we are back on track and getting things done!”

Governance and Ethics Administrators  
Department of Public Health and Primary Care  
“Anne and Svetlana are always looking for improvements that they can implement and they are a joy to work with.”

IfM Professional Services Team  
Institute for Manufacturing, School of Technology  
“All members of IfM’s Professional Services Team deliver regular innovation and improvements because they are always thinking of how they could make things better for others.”
Category 3
Being kind to colleagues

Vicky Aldred
Faculty of English, School of Arts and Humanities
“Time and again, a five-minute chat with Vicky has been enough to make my long list of insurmountable problems seem very manageable indeed.”

Kay Naylor
Squire Law Library, University Library
“Kay is a shining example of an employee who not only fulfils her professional role but goes the extra mile to foster a positive and supportive working environment.”

Michaela Hamilton
Department of Pathology, School of the Biological Sciences
“She is always polite and courteous to anybody regardless of their “ranking” within the department - she speaks to everybody with the same amount of courtesy.”

Thomas Sweet
Student Support
“It is the kind and caring way he goes about all of what he does which makes Thom such a wonderful colleague.”

Chris Patten
Finance Division
“He deserves to be recognised for all he has done and continues to do for us and the University.”

Public Engagement Team - Festival
Office of External Affairs and Communications
“On a professional level the team’s support enabled us to deliver a fantastic festival. On a personal level it made a very hard time a little bit easier. I can never thank them enough for their kindness.”

ebooks@cambridge team
University Library
“Their kindness comes on top of their competence in their work, as they respond intuitively to stressed inquirers and go that extra mile to help”

THIS Institute fellowship and operations team
Department of Public Health and Primary Care, School of Clinical Medicine
“The excellence of the Operations and Fellowship team creates a solid foundation that enables the rest of our work to move forward in a positive, collaborative, and effective way.”
Category 4
Going above and beyond

Linda Morgan
Department of Clinical Neuroscience, School of Clinical Medicine
“Her calm presence, aptitude and abundant capacity are invaluable, and she is completely relied upon by me and many others both inside and outside of the Department.”

Alison Hirst
Faculty of Law, School of the Humanities and Social Sciences
“Alison's outstanding work is a crucial factor in the success of our PhD programme. She shows an excellent balance between being helpful, being kind and being fair.”

Michael Dunn
Finance Division

“Michael has never once shown anything other than immense energy, endless patience and, above all, a wonderfully infectious sense of humour.”

Hannah Tigg
Leverhulme Centre for the Future of Intelligence, School of Arts and Humanities
“She is the quiet magician working miracles behind the scenes and the kind of exceptional colleague who would provide the shirt off her back for any one of our team.”

Bryan Deighton
University Library

“Not many curators would have been sufficiently skilled to turn their hands to dealing with puppets rather than paper!”

Undergraduate Admissions
Cambridge Admissions Office
“The experience has clearly demonstrated the significance of having an experienced, trusted and knowledgeable central team to support the highly devolved undergraduate admissions process that operates across the collegiate University.”

HSPS undergraduate team
Faculty of Human, Social and Political Science, School of the Humanities and Social Sciences
“The team showed exceptional resilience and agility under significant time pressure and scrutiny from across the collegiate University.”
Category 5
Creating an inclusive community

Wendy Stacey
University Library
“Wendy absolutely champions the voice of her colleagues. In meetings she sets an excellent and inspiring example of inclusive practice and demonstrates her commitment to establishing psychological safety for those she works with.”

Sophie Barnett
Department of Geography, School of the Physical Sciences
“Sophie is a force for kindness and inclusiveness in our Department and beyond.”

Clara East
Governance and Compliance Division
“She is an invaluable asset to the Staff Hardship Scheme itself and to the University as a whole”

Hélène Fernandes
Faculty of Modern and Medieval Languages and Linguistics Library, School of Arts and Humanities
“For all these years she has been embodying the highest standards of professionalism, team work and management, inspiring and being an example to a generation of librarians.”

Angela Harper
Department of Public Health and Primary Care, School of Clinical Medicine
“Without Angela and the positivity she brings with her everyday, it would be much harder to continue the challenging task of working with patients and families at the end of life.”

Annie Carr
Institute of Continuing Education
“From day-one, minute-one of her tenure Annie has demonstrated an absolute commitment to the adult learners who she supports across the Institute of Continuing Education.”
John Nicolson
Human Resources Division
“A top technician, with complete commitment”

Harry Robinson-Brown
Office of the School of Clinical Medicine
“Harry should be recognised for his patience, expertise and collegiate approach to the training that he provided.”

The University Counselling Service
Other Council Non-School Institutions
“I am very proud of all that they have achieved in this short amount of time.”

SBS Research Themes Team
Academic Division, School of the Biological Sciences
“The team’s excellent work has resulted in a huge number of tangible positive impacts and improvements to SBS research innovation.”

SPO Management Team
Academic Division
“They all have busy roles and yet all five go above and beyond as our line managers to ensure we are happy at work.”

Hyperpolariser Team (Radiology)
Department of Radiology, School of Clinical Medicine
“Their effective teamwork, focus and dedication have led to several successful cancer imaging studies.”
Category 7

Being an unsung hero

Martin Hunt
University Information Services
“We are incredibly lucky to have Martin working for the University.”

Judith Robb
Faculty of History, School of the Humanities and Social Sciences
“Judith’s contribution to the Faculty is outstanding.”

Jennie Clayton
Education Services
“Jennie is one of the kindest, most empathetic, professional and friendly people I have had the pleasure to work with.”

Timothy Kisler Green
Centre for Mathematical Sciences, School of the Physical Sciences
“Tim always puts the needs of others before his own and as a result is a much admired member of our team.”
Category 8
Demonstrating excellence in management and leadership

**Fiona Craig**
Department of Pathology, School of the Biological Sciences
“Fiona’s passion for making the University a great place to work energises and inspires those around her. She is an exceptional role model as a leader and manager.”

**Adam Strange**
Department of Geography, School of the Physical Sciences
“I have been struck by his consistent professionalism, strategic vision and support for inclusivity and diversity.”

**Rachel Steward**
Estates Division - Environmental Sustainability
“Rachel is a strong role model for how to be a female leader in the workplace. Her willingness to learn as a leader is unparalleled.”

**Liam Austin**
University Library
“One of Liam’s most commendable qualities as a leader is his investment in the personal and professional development of his team members”

**Bev Housden**
Finance Division
“Bev has created a culture of respect and understanding, where everyone feels valued.”
Assistant Library Staff Forum Committee
Nominated in Working as a Team
“The team went above and beyond to achieve the vision of an event which was able to draw together library community members from across the Cambridge Libraries.”

Project Management Community of Practice
Nominated in Creating an inclusive community
“The Project Management Community of Practice has a huge impact on retaining and developing staff within the University. It has broken down silos and created the opportunity for people to network and collaborate.”

With thanks to our photographers Lloyd Mann and Nick Saffell, and Nik Palmer for the design of this booklet.

Thanks also to the Professional Services Recognition Scheme Planning Group: Freya Villis, Sam Murphy, Klaudia Baldock, Alice Mae Gumble, Dominika Gniewek and Jim Fallon.